
adding to an existing booking for soul survivor or momentum

If you're having a few problems or getting confused with how to connect your booking to an existing group booking using our online system then hopefully this little step by step guide will help you!

step one:

Your Group Leader will book into the event and provide you with their **Booking reference number**. It will look something like this 'B2K12-9075634'

step two:

Log onto www.soulsurvivor.com/uk and go to the '**book**' tab at the top. You will then need to click on '**Log In**' which is down on the left hand side.

(If you have a Soul Survivor account already then you can log in with those details. If you haven't already got an account you will need to register for one by following the online steps.)

step three:

Select '**Book for an event**' and choose which event you want.

step four:

If you are booking on one person then you need to select '**Single customer**' if you are booking on more than one person choose '**More than one customer**'

You will then just need to follow the first few online steps.

step five:

When you get to the section titled '**Link to an existing booking**' input your group leaders booking reference number.

step six:

When you get to the accommodation part it requires you to enter the amount of tents you are bringing. This is in relation to how many you are bringing personally not your entire group. The system requires you to add a tent before you can move onto the next stage. If you are not bringing your own tent as you are sharing with somebody else, still enter that you are bringing 1 small tent. Your group leader or Soul Survivor can change this at a later date.

Once you have completed your booking and paid for your place your group leader will get a confirmation email to say you have been added to their group. All further contact from Soul Survivor will go directly to them and not yourselves.

Have fun.